

# SimVisits®

Video Conferencing for Long-term Care



*SimVisits® – Visiting made Simple*



# SimVisits® provides benefits for...

## Long-term Care Facilities

SimVisits® presents long-term health care facilities with a video conferencing tool that can potentially impact cost, revenue and customer satisfaction.

SimVisits®-generated improvements in the attitude and health of those in long-term care may reduce their need for excessive one-on-one attention from the staff, particularly when this need for attention is driven by loneliness and the absence of visitation over time. Use of SimVisits® can mitigate the need for the additional staff, resources and expenditures that are required to meet this increased need for attention.

SimVisits® was designed to be offered as a value-added service by the healthcare facility to the friends and relatives of those in their care. This includes those who, separated by distance and perhaps time zones, were unable until now to share in the care and visitation schedules of loved ones. This means that the SimVisits® service package is likely to be an appealing option to many more than those who are physically near the loved one and who may currently shoulder all of the responsibility for them. And those same individuals, currently shouldering these responsibilities alone, are likely to be strong advocates of SimVisits® services to their remotely located counterparts.



The service may also be a viable element in ongoing or priority medical care. Physicians may be able to enhance their patient management by supplementing their regular patient visits with video observations of, and conversations with, patients. Remotely located physicians or specialists may be able to use the system to gain early visual information during health crises. SimVisits® may improve and expand in-room communications by providing staff with the opportunity to “see” patients when they press the call button. And finally, SimVisits® one-touch help button and video capability may be an effective addition to new or existing “Life Support” systems. ■

## Patients or Residents

The therapeutic value of visits to patients and residents has long been established. Patients and residents experience emotional and spiritual “lifts” from these visits, which often result in physical and physiological improvements in their condition. Studies have shown that the ability to heal, and the rate at which it takes place, can be significantly affected by such positive attitude adjustments.

Patients or residents who are having SimVisits® with friends and family up to several times per week are more likely to experience these benefits than those who are left alone and unvisited for weeks or months. And they may be likely to have daily routines less dependent upon facility staff.

Beyond providing loved ones in long-term care with more “visitation”, SimVisits® can mean “more visitors”. Distant friends and relatives can now visit more easily and often than if they lived within walking distance of the facility. ■



## Visitors

Friends and relatives must find ways to squeeze visits into their already crammed modern lives. It may mean taking time off from work, arranging childcare, transportation or any of a variety of other special requirements.

Modern families are often widely dispersed across the county, often resulting in just one family member shouldering all of the responsibility for meeting the visitation needs of a loved one in long-term care. With SimVisits®, time and distance no longer limit visitation.

And, it's always difficult to arrange visits with young children. Their special needs and short attention spans can make visiting difficult to undertake and they are likely to shorten the adults time together. This a particular issue for elderly residents who generally prefer that their visits with active youngsters be of short duration.

But with SimVisits® children can visit for a few minutes and then go back to play while the adults enjoy their SimVisits® experience at ease. Visitors can now “look in” on their family and friends more often and with much less disruption of their own busy schedules. ■

## What is SimVisits®?

SimVisits® is an innovative video conferencing product that provides unique and secure Internet visitation capabilities through:

- High-quality video
- Rich audio
- Interactivity and ease of use

■ **SimVisits® is NOT PC-based. And that's Important!**

SimVisits® is a dedicated video-server conferencing system built

on its own proprietary hardware and software. As a result, SimVisits® avoids such PC problems as: viruses, security breaches, improper data access, download errors, high-maintenance and many more.

But SimVisits® is PC Accessible. While residents and patients use a simple controller to receive SimVisits®, outside callers can use their own computers by installing the SimVisits® software.

# How does SimVisits® Work?



The SimVisits® product is purchased as a complete packaged solution from ProConnections® and includes all of the required hardware, software and licenses.

The SimVisits® solution allows residents to receive internet-based, audio/video visits with the click of button on a custom controller. The controller is designed to accommodate potential limitations in vision and dexterity. Once a resident has opted to receive an incoming communication, the visitors can see and talk to their loved ones from the comfort of their own homes.

Friends and family members who choose to participate in the service simply install

SimVisits® software onto their computers. Though it is compatible with PCs for visitor use, SimVisits® is not a PC-based solution. Rather, SimVisits® is dedicated video-server conferencing system built on its own proprietary hardware and software.

The facility establishes and controls the hours and terms of operation for SimVisits®. They have the flexibility to apply their own limits, rules and administrative procedures, such as hours of availability.

SimVisits has the capability and the flexibility to become “your” unique solution. One that is tailored to meet the specific needs and challenges of your facility. ■



## What SimVisits® can do

Studies have shown that limited visitation can have a negative effect on overall health and quality of life. SimVisits® simplifies the visitation process to:

- Allow family and friends to dramatically increase the number and variety of visits to loved ones in long-term care
- Transform a long-term care visit from a weekly or monthly ordeal

for the visitor into a pleasant, instantaneous visit

No preparation, no packing, no babysitting, no travel. Just press a few buttons and you are with your loved one without ever leaving the house.

## What you can do with SimVisits®

SimVisits® can be many things to a long-term care facility beyond the obvious benefits from increased visitations. SimVisits® can:

- Be used as a competitive advantage
- Deliver capabilities for resident and physician communications
- Provides the ability to enhance “Life Support” services with a one-touch “Help” button
- Provide the potential to improve revenue and decrease cost

The uses and benefits of SimVisits® are limited only by the long-term care administrator’s imagination.

**NOT PC-based**

## Meet ProConnections

ProConnections®, was already an “up and coming” provider of Internet-based, video and communications solutions for the Healthcare Industry when they turned their engineering talents toward solving visitation issues for long-term healthcare facilities. The result was SimVisits®.

ProConnections engineers come from backgrounds in government, military and scientific engineering development. Whether developing new and unique solutions or integrating technology into a customer’s existing product, ProConnections® has the background and experience to get the job done.

## Core Products and Services

ProConnections® has developed video-based solutions for a variety of applications either as stand-alone products or integrated into the solutions of their customers.

For example, ProConnections designed and manufactured a bi-directional audio/video server for a client and provided systems integration support for their ICU monitoring system. The system provides the ability for an ICU-trained Doctor to monitor several ICU patients from a remote location. The doctor is able to provide simultaneous, 24 x 7 visual and vital sign monitoring for ICU patients who are often located in multiple, remote hospital units. At the first sign of trouble, or in anticipation of a problem, the ICU specialist can immediately communicate an alert or instructions to the on-site staff at each monitored hospital.

ProConnections is a division of Surveillance Technology, Inc.® (STI), developer of a wide variety of audio/video-based solutions. For police and prosecutors, STI developed Prime Witness, an end-to-end solution for the tagging, archiving and retrieval of video from roadside vehicles, booking stations, interviews and more. STI addresses high-speed manufacturing concerns with “eCap”, a high frame rate video system that allows manufacturers to monitor critical or failure-prone elements on high-speed production lines allowing for the rapid analysis of work stoppages. “ProTraffic” is a recording solution developed to integrate with traffic monitoring cameras.



The “SimVisits” Application during a visit



“CareCamPro”  
ICU Remote Monitoring Stations



“eCap”  
High-speed Manufacturing Video Monitoring



“ProTraffic”  
Video Traffic Monitoring and Control



“Prime Witness”  
Police and Prosecution Video Organization



More information about SimVisits® and ProConnections® can be found at <http://SimVisits.com> or <http://ProConnections.com> web sites.